

Wink Clear Dry-erase Coating

Installation and Maintenance Guidelines

Wink.

Opening, mixing, and applying Wink should only be done by a professional installer, within three months from date of shipment, in accordance with these guidelines. Please read the Safety Data Sheets carefully before opening contents.

PREPARING THE WALLS

IMPORTANT: Mask surrounding areas with low-tack painter's tape and drop cloth. Wink dries quickly, so remove tape while finish is still wet. Any material found under the painter's tape can be removed with a damp rag.

Over existing painted surfaces: Wink works best when applied over paints with an eggshell or glossier finish. We recommend scuff sanding any high-gloss surface before applying Wink. The surface should be clean, dry, and free of grease and mildew. Since Wink is a clear high-gloss coating, it will highlight any imperfections, so take the necessary steps to ensure a smooth surface.

If repainting before applying Wink: Sand the existing wall to remove any high points or imperfections, and fill any holes or scratches. Apply primer and paint so the wall is as smooth as possible, with very little stipple and no lap marks or roller lines. Allow to fully dry for approximately 4 hours (depending on conditions) before applying Wink.

MIXING

IMPORTANT: Once parts A and B are mixed, Wink must be used within 1 hour. Do not combine multiple kits. Do not reseal cans once opened—contents will expand.

- Stir mixture while pouring Wink Part B into Part A. Mix thoroughly for 3 to 3-1/2 minutes.
- As A and B are incorporated, Wink will begin to thicken slightly.
- Be sure to incorporate any unmixed paint on the inner sides of the can into the middle.
- Allow mixed Wink to "sweat-in" for 5 minutes.

APPLICATION

- Pour Wink into a metal roller tray and apply with the microfiber paint roller included with the kit.
- Cut in only as far as you are able to paint before the mixture begins to dry.
- Roll vertically, maintaining a wet edge. Lay off in one direction, from top to bottom.
- Inspect the application from multiple angles to ensure that there is uniform coverage and no pinholes.
- The surface will be cured and writable within 4 days.

For optimal performance, we recommend using a clean cloth to wipe the entire cured surface with the *Wink Surface Conditioner* included in the kit. Then, buff the area with a microfiber cloth. For additional guidance, please call 800 632 WINK (9465).

FIRST AID: In case of eye/skin contact, flush area with warm water and remove contaminated clothing. For inhalation of atomized product, move to an area free from further exposure. Do not induce vomiting. See Safety Data Sheets for complete first aid instructions. In case of emergency, call 800 535 5053 (or 352 323 3500) for immediate assistance.

DISPOSAL: Contains no chromium, lead or mercury. Disposal of containers should be in accordance with applicable federal, state and local laws and regulations. Contact your sanitation department or household hazardous waste coordinator for information concerning reuse, recycling or disposal of unused product.

TROUBLESHOOTING

Ink Separation: If ink separation continues to occur after applying Wink Surface Conditioner as indicated above, we recommend switching to another brand of marker, such as BIC® Dry Erase Marker. For additional guidance, call 800 632 9465.

Shadowing: Over time and through frequent use, residual marker build-up may appear on your Wink surface. This can be easily removed with quality dry erase cleaning sprays or wipes.

Pinholes in the Surface: Surface pinholes are usually caused by trying to stretch the coverage too far and applying Wink too thin. Matte finishes can be too absorbent and may also lead to pinholes. Less severe cases will still work properly but may trap marker residue and become difficult to clean. Severe cases would require sanding and recoating.

Hazy or Cloudy Appearance: This may be the result of applying Wink too thick or by using the wrong roller cover. The wall can have a cloudy/hazy appearance because the surface of the paint dried before all the moisture could escape. This will not affect the performance and may go unnoticed with lighter colors. For darker colors there is no quick fix—the wall would have to be prepped and painted again, and Wink would need to be reapplied properly.

Bubbles in the Surface: Surface bubbles occur from shaking Wink instead of stirring, using a roller cover that is too thick, or by over-rolling the mixture. Although the bubbles may not interfere with the dry erase capabilities, the surface may not look ideal. The area may require sanding smooth and repainting with Wink.

Staining: A properly installed Wink surface is highly resistant to staining. If your Wink surface has stains that cannot be removed with dry erase cleaner, it is generally due to one of the following reasons:

- 1) *The wrong type of marker was used:* Permanent ink, Sharpies®, highlighters, ballpoint pens and other non-dry erase markers can stain the surface. Many of these marks can be removed by covering the blemished area with a dry erase marker and wiping the area clean.
- 2) *The coverage rate was exceeded:* The coverage rate indicated for each kit should not be exceeded. If Wink is spread too thin, the surface could be prone to staining.
- 3) *The wrong type of cleaner was used:* Cleaning your Wink surface with regular household cleaners or abrasive cleaners can damage the surface and make it prone to staining. Use quality dry erase cleaner and a microfiber cloth to keep your Wink surface clean.

CLEANING AND MAINTENANCE

Daily/Weekly

To ensure peak performance, Wink should be cleaned regularly to remove ink solvent and debris. A microfiber cloth is the most effective tool to clean your Wink surface after a meeting, at the end of the day, or at the start of the week. A microfiber cloth will get into the nooks and crannies of the Wink surface. It is best to wait a few seconds before erasing any markings. **We do not recommend using foam or felt erasers made for dry erase boards**, as they remove little dust from the surface and have a tendency to gum up and spread the wax that is used in dry-erase markers, resulting in “ghosting.”

Weekly/Monthly

Periodically, a clean, damp microfiber cloth with a little rubbing alcohol should be used to maintain the dry-erase surface, especially if there is a lot of wax build-up. Rubbing alcohol can also be used to remove residue from adhesive tape. After cleaning, it is best to wipe the surface with clean water to remove any residue. **Regular household cleaners (such as Windex® or Formula 409®) should not be used**, as they can damage the Wink surface.

Biannually

We have found that most new standard dry erase markers can be used on the Wink surface. Avoid using old markers that don't write or erase well, off-brands, and washable or fluorescent markers. We have found that BIC® Dry Erase Markers, available in a wide range of colors of tips, produce good results. We recommend changing out dry-erase markers every six months. An easy to remember time schedule is to change your dry-erase markers every time you move your clocks forward or back. When your microfiber cloths become soiled, simply replace them or wash them. If you dry them, do not add fabric softener in the dryer. This will make the cloths less absorbent.

We do not recommend dry-erase cleaner sprays, as they tend to leave a residue when they dry, which builds up and makes erasing the surface more difficult. If they are used, wipe the Wink wall with a damp, clean microfiber cloth. This will remove the residue.