

Wink Clear Dry-erase Coating

Installation and Maintenance Guidelines



Opening, mixing, and applying Wink should only be done by a professional installer, within three months from date of shipment, in accordance with these guidelines. Please read the Safety Data Sheets carefully before opening contents.

PREPARING THE WALLS

IMPORTANT: We recommend applying Wink to one wall and getting approval before proceeding. Mask surrounding areas with low-tack painter's tape and a drop cloth. Wink dries quickly, so remove tape while finish is still wet. Any material found under the painter's tape can be removed with a damp rag.

Wink over drywall: Primers and coatings used under Wink as basecoats must be 100% acrylic waterbased eggshell or semi-gloss finishes. Products and coatings containing vinyl are not acceptable. Please refer to Wink *Preferred Paints and Primers* for more details. For best results, order *Wink Primer/Sealer*. Because Wink is a clear high-gloss coating, it will highlight any imperfections, so take the necessary steps to ensure a smooth surface. Apply one coat of primer per manufacturer instructions. Wait 24 hours, then scuff sand and wipe clean. Apply two coats of the 100% acrylic waterbased eggshell/semigloss topcoat, allowing 4–6 hours of dry time between coats. Allow 24 hours of drying before applying Wink. Dry times are dependent on environment temperature, humidity, and ventilation. Please refer to the *Substrate Specific Installation Instructions* for non-drywall surfaces.

Wink over existing waterbased finishes that are not 100% acrylic: Because Wink is a clear high-gloss coating, it will highlight any imperfections, so take the necessary steps to ensure a smooth surface. Apply one coat of Wink Primer/Sealer. Allow 24 hours before applying Wink over the primer/sealer. No sanding is necessary on the Wink Primer/Sealer before applying Wink. If the existing finish is flat or matte, two coats of Wink Primer/Sealer are required. Allow 2 hours between coats and 24 hours after the second coat, before applying Wink.

MIXING

IMPORTANT: Once parts A and B are mixed, Wink must be used within one hour. Do not combine multiple kits. Do not reseal cans once opened—contents will expand. Do not use the tray, brush, or roller for more than one hour.

- Stir Part A with a clean wood stir stick for one minute before pouring Wink Part B into Part A. Hold Part B upside down over the Part A container while stirring for an additional 50 seconds. Once all of Part B is in Part A, mix thoroughly for an additional 3–3 1/2 minutes. Mix each kit size as received. The 50 sq ft kit has one mini bottle of Part B to one can of Part A; the 100 sq ft kit has one bottle of Part B to one can of Part A; the 200 sq ft kit has two Part B bottles to one pail of Part A.
- As A and B are incorporated, Wink will begin to thicken slightly.
- Be sure to incorporate any unmixed paint on the inner sides of the can into the middle.
- Allow mixed Wink to "sweat-in" for 5 minutes.
- Note: each kit size is designed for the square foot coverage indicated; a range of plus/minus 2–5 sq ft may result due to the variations in the substrate, paint/primer porosity, loss from the roller and tray, and preparation of the surface prior to application of Wink.

APPLICATION

- Remove lint from roller by rolling over an outstretched piece of masking tape.
- Pour Wink into a new, unused metal tray or disposable plastic tray liner with angular lines. Do not use a raised bubble liner, as it will introduce air in the application of Wink. Replace used metal or plastic liners each time a new kit is used. Do not reuse the roller tray or the microfiber paint roller included with the kit.
- Wink is designed to be applied as a thin/medium coat. 100% coverage is a must; do not apply a heavy coat or an undesirable texture will result.
- Cut in only as far as you are able to paint before the mixture begins to dry.

APPLICATION (cont.)

- Roll vertically, maintaining a wet edge. Lay off in one direction, from top to bottom.
- Inspect the application from multiple angles to ensure that there is uniform coverage. Once rolling has started, do not stop to cut in. Rolling must be non-stop until section is complete.
- The surface will be cured and writable within 5 days.
- An application video can be viewed at wolfgordon.com.

FIRST AID: In case of eye/skin contact, flush area with warm water and remove contaminated clothing. For inhalation of atomized product, move to an area free from further exposure. Do not induce vomiting. See Safety Data Sheets for complete first aid instructions. In case of emergency, call 800 535 5053 (or 352 323 3500) for immediate assistance.

DISPOSAL: Contains no chromium, lead or mercury. Pour unused Wink back into part A container. Allow to harden until no liquid remains. Replace lid on can before disposal. Contact your sanitation department or household hazardous waste coordinator for information concerning reuse, recycling, or disposal of unused product.

TROUBLESHOOTING

Ink Separation: If ink separation occurs we recommend switching to another brand of marker such as BIC® Dry Erase Marker. If separating continues to occur, apply Wink Surface Conditioner as follows:

- 1) Wink Surface Conditioner can only be applied 5 days after installation of Wink.
- 2) With firm pressure, wipe the entire cured surface using a clean dry microfiber cloth.
- 3) Wait approximately 15 minutes until there's a dry haze before buffing the surface with a new, dry, clean microfiber cloth. Be sure to completely remove all the conditioner present on the surface. For additional guidance, please call 800 632 9465.

Shadowing: Over time and through frequent use, residual marker build-up may appear on your Wink surface. This can be easily removed with a quality dry-erase cleaning spray or wipe.

Pinholes in the Surface: Surface pinholes are usually caused by not using the supplied roller cover or by trying to stretch the coverage too far and applying Wink too thin. Matte finishes can be too absorbent and may also lead to pinholes. Less severe cases will still work properly but may trap marker residue and become difficult to clean. Severe cases would require sanding and recoating. See *Wink Repair Guide*.

Hazy or Cloudy Appearance: This may be the result of applying Wink too thick or by using the wrong roller cover. The wall can have a cloudy/hazy appearance because the surface of the paint dried before all the moisture could escape. This will not affect the performance and may go unnoticed with lighter colors. For darker colors there is no quick fix—the wall would have to be prepped and painted again, and Wink would need to be reapplied properly.

Crystallized Foam: This can occur from shaking Wink instead of stirring or applying too thick of a layer. Although the bubbles may not interfere with the dry-erase capabilities, the surface may not look ideal. The area may require sanding smooth and repainting with Wink. See *Wink Repair Guide*.

Staining: A properly installed Wink surface is highly resistant to staining. If your Wink surface has stains that cannot be removed with dry-erase cleaner, it is generally due to one of the following reasons:

- 1) *The wrong type of marker was used:* Permanent ink, Sharpies®, highlighters, ballpoint pens, and other non-dry-erase markers can stain the surface. Many of these marks can be removed by covering the blemished area with a dry-erase marker and wiping the area clean.
- 2) *The coverage rate was exceeded:* The coverage rate indicated for each kit should not be exceeded. If Wink is spread too thin, the surface could be prone to staining.
- 3) *The wrong type of cleaner was used:* Cleaning your Wink surface with regular household cleaners or abrasive cleaners can damage the surface and make it prone to staining. Use quality dry-erase cleaner and a microfiber cloth to keep your Wink surface clean.

CLEANING AND MAINTENANCE

Daily/Weekly

To ensure peak performance, Wink should be cleaned regularly to remove ink solvent and debris. A microfiber cloth is the most effective tool to clean your Wink surface after a meeting, at the end of the day, or at the start of the week. A microfiber cloth will get into the nooks and crannies of the Wink surface. It is best to wait a few seconds before erasing any markings. **We do not recommend using foam or felt erasers made for dry-erase boards**, as they remove little dust from the surface and have a tendency to gum up and spread the wax that is used in dry-erase markers, resulting in “ghosting.”

Weekly/Monthly

Periodically, a clean, damp microfiber cloth with a little rubbing alcohol should be used to maintain the dry-erase surface, especially if there is a lot of wax build-up. Rubbing alcohol can also be used to remove residue from adhesive tape. After cleaning, it is best to wipe the surface with clean water to remove any residue. **Regular household cleaners (such as Windex® or Formula 409®) should not be used**, as they can damage the Wink surface.

Biannually

We have found that most new standard dry-erase markers can be used on the Wink surface. Avoid using old markers that don't write or erase well, off-brands, and washable or fluorescent markers. We have found that BIC® Dry Erase Markers, available in a wide range of colors and tips, produce good results. We recommend changing out dry-erase markers every six months. An easy to remember time schedule is to change your dry-erase markers every time you move your clocks forward or back. When your microfiber cloths become soiled, simply replace them or wash them. If you dry them, do not add fabric softener in the dryer. This will make the cloths less absorbent.

We do not recommend dry-erase cleaner sprays, as they tend to leave a residue when they dry, which builds up and makes erasing the surface more difficult. If they are used, wipe the Wink wall with a damp, clean microfiber cloth. This will remove the residue.